

UYL Cancellation Policy

- All cancellations must be in writing and received at least 7 days prior to trip departure for client to receive refund less any deposits paid.
- Vessel will charter rain or shine. Florida weather is unpredictable and No refunds will be issued due to client cancellations for inclement weather forecasts.
- UYL will decide if your charter will be cancelled or delayed due to current conditions and approaching systems using the current and predictive radar, as well as the marine forecast and actual observations for the intended/probable area of charter
- Partial charters due to inclement weather will receive pro-rated refund based on actual time used.
- A full refund will only be issued in the event of severe weather conditions that effectively prevent charter from taking place in the affected area at the current time.
- Any and all ships systems aside from propulsion and safety equipment are considered amenities and at no time entitle client to refund or cancellations if one or more of these systems become inoperational.